

# Impact Feedback Online Meeting Integration

3/24/2023

### Overview

The online meeting integration feature makes it easy for providers in Impact Feedback to create virtual meetings in Zoom or Microsoft Teams. With the integration enabled, a unique meeting URL is automatically generated when a class or appointment is booked for the given provider.

MONTH WEEK DAY L	IST	1	March 2023		<u>т</u>	ODAY ←	$\rightarrow$
Providers — Patrick Rogers	X Class Types Any Class Type	Presence -     Any		Booked Status Any		s C 🚯	+
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	01	02	03		C
05	06	07	08	09	10		
12	13	14	15	16	17		1
19	20	21	22	23	24 • 5pm BASICS Session 1		2
26	27	28	29	30	31		C

Impact Feedback Class Calendar

When a class or appointment is booked, the online meeting is generated if: 1) the provider has enabled the integration on their account, and 2) the Virtual Presence and Generate URL options were selected for the availability.

Availability	Details
Availability	
- Title *	Class Types
Pat's Afternoon Check-In	BASICS Session 1
Title visible only to staff	Which class types are available for this availability?
Provider *	Presence *
Patrick Rogers	▼ Virtual ▼
Which provider is this availability for?	Is availability in-person, virtual, or both?
Start Date*	Virtual Meeting Link * ⑦
03/15/2023 (S 3:30 pm	GENERATE URL USE CUSTOM URL
ecurring Availability	GENERATE ORL USE COSTOM ORL
REPEATS DOES NOT REPEAT	T
	•
Class Types	
#1: BASICS Session 1	
Duration (Minutes)*   Capacity*     O   30	
How long is the class?	ents can
now long is the class: now many stude	ents can
register?	

Impact Feedback New Provider Availability

After a class is booked, the generated meeting URL is visible in the class detail screen within Impact Feedback. The meeting URL may also be included in email confirmation messages to students or staff.

Classes > BASICS Session 1				
INFO	ROSTER	NOTIFICATIONS		
Class				
Date		Fri, Mar 24, 2023 5:00 PM		
ID		class_2303KHUNX93J75VM		
Duration		30 minutes		
Presence		VIRTUAL		
Generate URL				
URL	$\rightarrow$	https://us05web.zoom.us/j/86783321340?pwd=aDZSNkk0aEIMdFIZaWVEM		
Class Type		BASICS Session 1		
Session Type		Individual		
Registered		1 (100.0%)		
Provider		Patrick Rogers		
Self-Removal				
Cancelled				
<ul><li>EDIT DETAILS</li><li>CANCEL CLASS</li></ul>				

Impact Feedback Class Info - Staff View

## Connecting the Integration (Provider User)

Users can enable the integration by completing a one-time OAuth2 authorization grant for a supported meeting service provider. This gives Impact Feedback read and write access to a user's meeting events, using tokens returned from the grant.

count			
PROFILE	PASSWORD	MFA	EXTERNA
If your organization use	es single sign-on (SSO) s	ome changes will ha	ive no effect.
Provider		1	
User ID			
your primary calendar.			
Google Calendar	Microsoft	365	
31         Google Calendar         Meeting Integration			
your primary calendar. 31 Google Calendar Meeting Integration As a provider, you can conr create online meetings.			oked classes can

Impact Feedback User Integrations

Veu ere ekeutte edele	most Foodbook			
You are about to add Impact Feedback				
PR it@firstlightweb.com	Switch Account			
<ul> <li>Note</li> <li>App can access and manage this information</li> <li>This app may enable an in-meeting notificati access real-time video, audio, chat, or meeting Learn more</li> </ul>	on to participants if the app is used to			
App can view information Associated with you				
	>			
Associated with you	>			
Associated with you				
Associated with you             ⓐ Settings             ¶ Profile & Contact Information	>			
Associated with you <sup>(2)</sup> Settings <sup>(2)</sup> Settings <sup>(2)</sup> Settings <sup>(2)</sup> Settings <sup>(2)</sup> Contact Information <sup>(2)</sup> Calendars	> Zoom experiences with you			

Zoom User OAuth Consent Screen

Microsoft		
@firstlightweb.com	ı	
Permission	s requeste	d
Impact Feedl First Light We	back b Services LLC <b>\$</b>	•
his app would like	to:	
Sign you in and re	ad your profile	
/ Read and create y	our online meetings	8
Maintain access to	o data you have giv	en it access to
Consent on behal	f of your organizatio	n
Accepting these permiss use your data as specifie statement. You can chan https://myapps.microsof	ed in their terms of se	rvice and privacy
oes this app look suspi	cious? Report it here	
	Cancel	Accept

Microsoft Teams User OAuth Consent Screen

After users successfully authorize Impact Feedback to access meetings on their behalf, connected account details are displayed with the option to disconnect and disable the integration at any time.

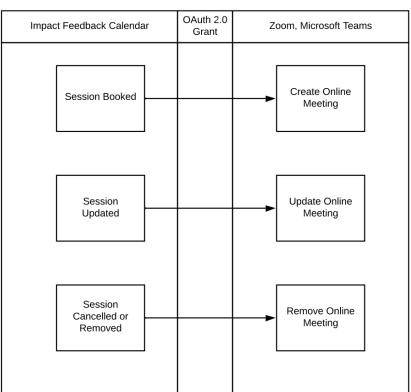
nage CCOUNT			
PROFILE	PASSWORD	MFA	EXTERNAL
i) If your organization u	ses single sign-on (SSO)	some changes will ha	ave no effect.
External Accounts			
Provider			
User ID			
Calendar Integration			
As a provider, you can con your primary calendar.	Microsof	Ĩ	
Meeting Integration			
As a provider, your booke connected account below		ally create online mee	tings using the
Provider	Zoom		
Connected	() a few seco	nds ago	
Full Name	Patrick Rogers		
Email	it@firstlightweb	).com	
DISCONNECT			

Impact Feedback Connected Zoom Integration

## **Integration Operation**

In the background, Impact Feedback will perform one-way API calls to create, update and remove online meetings on behalf of the provider when any of the following events occur:

- A class is booked by adding a student to the roster (create meeting).
- Booked class properties are changed, such as the date, time or location (**update meeting**).
- A class is canceled or unbooked by removing all students from the roster (**remove meeting**).



#### Provider User

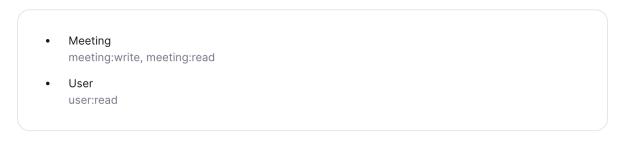
### **Integration Details - Zoom**

To view Impact Feedback on the Zoom App Marketplace, visit: <a href="https://marketplace.zoom.us/apps/cusMf8cQSzevrC-j9iqbgA">https://marketplace.zoom.us/apps/cusMf8cQSzevrC-j9iqbgA</a>

### Scopes Required

The table below lists permissions required by the integration.

#### Scopes



### Integration Details - Microsoft Teams

### Scopes Required

API / Permissions name	Туре	Description	Admin consent requ
∽ Microsoft Graph (4)			
Calendars.ReadWrite	Delegated	Have full access to user calendars	No
offline_access	Delegated	Maintain access to data you have given it access to	No
OnlineMeetings.ReadWrite	Delegated	Read and create user's online meetings	No
User.Read	Delegated	Sign in and read user profile	No

Note: Calendars.ReadWrite is only required for Outlook Calendar Integration, and is not necessary for Teams.

#### Granting Access to Impact Feedback

For Azure AD tenants that impose security restrictions on which applications their users may grant access to, administrators will need to approve Impact Feedback as an authorized application.

Because Impact Feedback is not listed in the public apps directory, this can be performed directly by using the <u>tenant-wide admin consent URL</u>, populated with your Tenant ID and the Impact Feedback Application ID.

https://login.microsoftonline.com/{tenant-id}/adminconsent?client\_id={clie
nt-id}

Where:

- {tenant-id} is your organization's tenant ID or any verified domain name
- {client-id} is the Impact Feedback Application ID e0ff52c9-ee74-4fff-b7be-4fcd46d168f7

Update {tenant-id} in the URL below with your organization's tenant ID or verified domain name. Use the resulting URL to grant tenant-wide admin consent.

https://login.microsoftonline.com/{tenant-id}/adminconsent?client\_id=e0ff52c9-ee74-4fff-b7be-4f cd46d168f7

### Additional Information

More information is available in the Impact Feedback Support Portal:

- Zoom integration:
   <u>https://support.impactfeedback.com/support/solutions/articles/63000275850-zoom-integration</u>
- Microsoft Teams integration: <u>https://support.impactfeedback.com/support/solutions/articles/63000276502-microsoft-teams-integration</u>

### Contact

Please contact Patrick Rogers (<u>it@firstlightweb.com</u>) or Alessandra Hughes (<u>alessandra@firstlightweb.com</u>) with any questions regarding the calendar integration.